## Workers' rights in Finland

Webinar 11.11.2021 at 17–18





Working hours • Wage • Employment contract • Equality

### Practical information

- Presentation: www.tyosuojelu.fi/live10
  - and the webinar recording in a few days
- Chat is open during the webinar
- You can also call us
  - Telephone service of the occupational health and safety authority: 0295 016 620
  - Service in English from Tuesday to Thursday at 9-12
  - In Finnish and Swedish from Monday to Friday at 9-15



## We guide and supervise

- We are the occupational safety and health (OSH) authorities.
- We give guidance to employers, employees and other customers.
- We supervise employers and inspect workplaces.







## Topics of the webinar

- Equality
- Right to work
- Employment contract and collective agreement
- Wage and salary
- Training and trial period
- Working hours
- Annual holiday
- Problems at workplace What can an employee do and where to get help?



# **56**Same rules for everyone

## Equality in the workplace

- Everyone has equal rights and obligations in the workplace.
- Discrimination at work is prohibited.



## For example:

- You must not be treated less favourably because of your age, nationality, religion etc.
- You must not be paid a lower salary because you are a foreigner.
- You get to join a trade union.
- You must not be dismissed due to illness.
- You have the right to family leave as well as others.









## Equality in recruitment

- Discriminatory job advertisements are prohibited.
- In a job interview, a recruiter may only ask relevant information related to a job.
- Examples of questions which must not be asked:
  - Number of children?
  - Do you plan to have children?
  - Family background?
  - Looks?



## Right to work



# Foreign employee's right to work in Finland

#### **EU** citizens

 may work in Finland without a special permit

#### Citizens outside the EU

 usually need a residence permit granting the right to work

#### Asylum seekers

 may work in Finland once the 3or 6-months waiting period has passed.

## Employer's obligations

- The employer must ensure that the employee has the right to work in Finland.
- Your employer may ask you to show your passport and/or residence permit card. Employer can also take copies of them.
- Remember that your passport and residence permit card should always be left to your possession.





## Employment contract

Written contract is in the interests of both employer and employee.



## Employment contract

- Is made between an employer and an employee.
- Can be written or verbal.
- Written contract is always better than a verbally made.

## Employment contract must include:

- The place of work
- Duration of the employment contract (indefinite period or fixed term).
- Working hours
- Pay & Pay period
- Principal duties
- The period of notice
- Which collective agreement applies
- Annual holiday

Download this template: <u>www.tyosuojelu.fi/employment-contract</u> > scroll down to "Forms"

#### CONTRACT OF EMPLOYMENT

Employer			
Employer's business location			
Employee			Personal identity code
Address			
Contract of employment ma	de until further notice	Fixed-term contract of employ	ment
The working starts		Trial period appli months	ed in the employment
Basis of fixed-term contract of emp	loyment	months	
Duration of fixed-term contract of e	employment		
Place of work or principles for the	ne employee's working at severa	al work stations	
Main duties			
Applicable collective agreement			
Remuneration and other paymer	nt for the work		
	icioi the work		
Basis of remuneration time	performance	other	
Salary at the start of employment	ports.mando		
Fringe benefits			
Day period	and their monetary value		
Pay period	Pay days	Salary will be paid into account	
Hours of work			
	hours / day, hours	/ week, hours / period of	2 3 weeks
	s stipulated by the employer, inform	nation on the circumstances in which and	
employer requires labour.			
Annual leave			
ength of annual leave and other re Additionally agreed on determination		y the Annual Holidays Act and the collec	ctive agreement.
, ,			
Period of notice is in accordance	with		
law		employer gives notice on this Contract,	will be months
collective agreement	=	ployee gives notice on this Contract, wil	
<u>-</u> -		· · · · · · · · · · · · · · · · · · ·	
Other terms of contract			
This Contract was written in two	identical copies, one for each co	ontracting party	
Place	identical copies, one for each co	Date	
Employer's signature		Employee's signature	

### Remember!

- You do not have to pay money for the employment to anyone.
- Your employer has no right to ask you for money from an employment contract
  - it is a criminal offense!





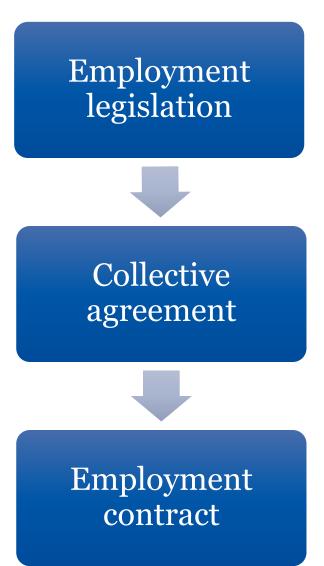


## Collective Agreement

# What is a collective agreement? 1/2

- Collective agreement (TES) is an agreement between a trade union and employer union.
- It defines the minimum terms and conditions
  - For example, pay and working hours
  - More specific than legislation





## What is a collective agreement? 2/2

- Collective agreements are usually field-specific.
- If there is a universally binding collective agreement in the sector, every employer on that sector must follow it.
- You will find collective agreements on page www.finlex.fi/fi/viranomaiset/tyoehto (in Finnish).





## Wages and Salary

## Basics of pay

- The minimum wage is stated in the collective agreement.
  - The employer cannot pay less, but they can pay more.
- Employer should pay additional bonuses for overtime work and Sunday work.
- Wages should be paid into a bank account designated by the employee. Wages must be available to the employee on the pay day.



## Example of wages on building sector

Hourly wages by different wage groups from 1.9.2021:

I	New employee	11,04€
II	Employee with some experience	12,43€
III	Novice professional	13,62€
IV	Professional	15,00€
V	Experienced professional	16,32€
VI	Highly experienced professional	17,46€

Wages are defined in collective agreements (TES)





## Payslip

- The payslip must show the amount of pay and how it was determined so that the employee may check that it is correct.
- The employer must ensure that employees are given a payslip in connection with every wage payment.
- Important document for the employee.

## Example of a payslip

#### Includes for example:

- Tax ratePerus %
- Basic pay (monthly or hourly)Rahapalkka
- Overtime bonus= Ylityö
- Taxes= Ennakonpidätys
- Other deductionsVähennykset
- Net Pay= Maksetaan euro

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## Training and Trial period



## Training

- The employer may not keep employees on unpaid internships or trainings.
- Except if it is:
  - Related to school studies.
  - A working trial of the Employment office (TE-toimisto).
- Volunteer work cannot be done in a normal business or in tasks where the work is normally performed by paid employees.

## Trial period

- Employer and employee may agree on a trial period at the beginning of the employment relationship.
- On trial period employer can test whether the employee is suitable for the work or not.
- Salary must be paid during the trial period.





# Working hours

## Working hours

- Normal working hours in Finland are 37,5 or 40 hours per week.
- If you work more than 8 hours a day or more than 40 hours a week, you are usually entitled to overtime pay.
- The employer cannot force you to work overtime.
- There are usually 2 days off per week.
- Collective agreements may contain other provisions.
  - For example, the restaurant industry can work up to 112,5 hours in three weeks.



## Example of working hours in a restaurant

	MON	TUE	WED	THU	FRI	SAT	SUN
1. WEEK	8	7	9	9	9	8	OFF
2. WEEK	7	8	8	9	OFF	OFF	OFF
3. WEEK	8	7	6	OFF	OFF	5	4,5

= 112,5 HOURS



#### Work shifts

- A shift list (= työvuoroluettelo / työvuorolista) must be visible to the employees. It shows when the work shift starts and when it ends.
- Keep a record of your working hours. Write down your daily starting and finishing times.

WORK SHIFT LIST									
	1.11.2021		2.11.2021			3.11.2021			
Employee	Starts	Ends	Breaks	Starts	Ends	Breaks	Starts	Ends	Breaks
Mark	8.00	16.00	11.30- 12.00	14.00	22.00	17.00- 17.30	14.00	22.00	17.00- 17.30
Lisa	14.00	22.00	17.00- 17.30	8.00	16.00	11.30- 12.00	8.00	16.00	11.30- 12.00

# Annual Holiday

## **Basics of Annual Holiday**

- If you work at least 14 days or 35 hours a month, you will get annual leave.
  - First year: 2 days per month
  - After the first year: 2,5 days per month





## Holiday payments

- You are entitled to get a holiday pay during your annual holiday.
- If you do not get to keep your annual leave, your employer must pay compensation for the earned annual leave days (holiday compensation).
- When you receive either holiday pay or holiday compensation your employer must also give you a holiday pay payslip.
- Read more: <u>Tyosuojelu.fi/annual-holidays</u>

Holiday pay =
lomapalkka

Holiday
compensation =
lomakorvaus



## Topics of the webinar

- Equality
- Right to work
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- Training and trial period
- Working hours
- Annual holiday
- Problems at workplace What can an employee do and where to get help?



# Problems at workplace – What can an employee do and where to get help?

# First, try to solve the problem at your work place

- Talk to your supervisor or employer about the problem.
- Is there an employee representative (workplace steward / ombudsman) or occupational safety and health representative at your workplace? Ask for their help.
- Ask support from a co-worker.

If possible, have the conversations related to your problem by email or other messages and save them.



#### Telephone service

- Telephone service of the occupational health and safety authority: 0295 016 620
- In English from Tuesday to Thursday at 9–12
- In Finnish and Swedish from Monday to Friday at 9−15





## How to get important documents at work

## You have the right to receive important documents from your employer



#### For example:

- Shift list
- Employment contract
- Pay slip
- Records of your working hours
- Holiday pay slip
- Written certificate of employment
- Written statement of the grounds for termination

#### How to get the documents

- First, ask for the documents from your employer.
- If you do not get them despite your request, you can contact us.
  - Our inspector may ask your employer to provide you the missing document.
  - The OSH authority may order your employer to provide the document under a penalty of a fine.

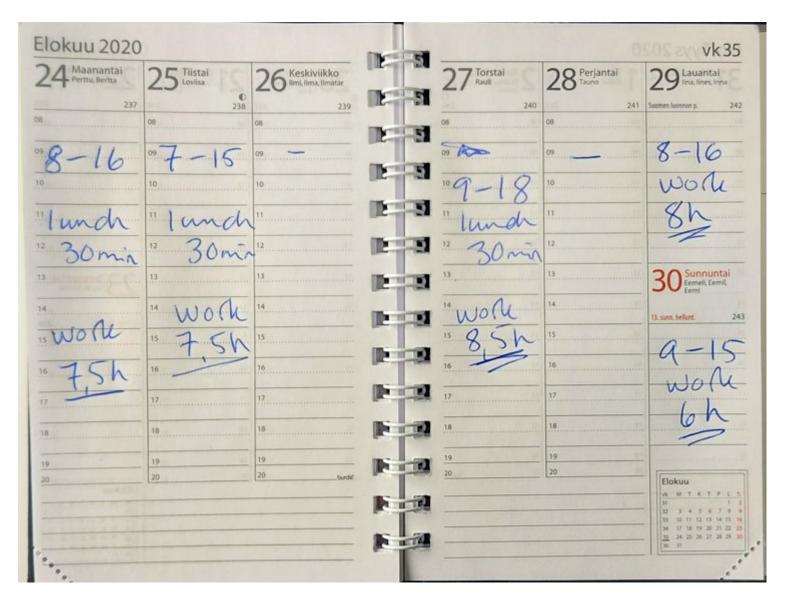
Telephone service of the OSH authority: 0295 016 620





## Problems with your salary?

#### Keep track of your working hours!



### If your salary is not paid correctly

- First, ask your employer to correct your salary.
- Remember: your employer cannot deduct/subtract a debt from your salary, if you have not agreed on it.
- If you are a member of a trade union, contact your union for help.
- If you are not a member of a trade union, ask for help from the Legal Aid Office: <u>oikeus.fi/oikeusapu</u>



## If your employer is unable to pay your wages/salary

- Contact Pay Security immediately: www.ely-keskus.fi > Employment > Pay security
- If your employer cannot pay your wages, you might be able to get your wages from the Pay security.
- The pay security application must be submitted within 3 months of the claim due date.



## How can we help you with problems regarding your salary

- We can advice you on how your wages should be paid.
- We can monitor if you have been discriminated in work life.

**Note:** We cannot help you to calculate your wages and pay or apply for missing wages.



11.11.2021



# Safety and health at work

#### If you...

- Get sick.
  - Inform your employer.
  - Your employer can ask you to show a doctor's certificate.
- Face an accident or injury at work.
  - Inform your employer immediately. They will give you an insurance certificate for the treatment.
  - Read more at Tyosuojelu.fi: <u>Occupational accidents</u>
- Have worked too much and feel exhausted.
  - Inform your employer.
  - Contact your occupational health care or a doctor.



#### Occupational health care

- Every employee is entitled to occupational health care.
- Please note: Occupational health care includes preventative actions, but not necessarily medical care in case of sickness.
- Read more on Tyosuojelu.fi:
   Occupational health care





## If your work contract ends



#### Fixed-term contract

- A fixed-term employment contract ends without notice at the end of the term or when the agreed work is completed.
- A fixed-term employment contract can be terminated only if it's agreed in your employment contract.



#### Permanent employment contract

- Your employer has to have a proper and weighty reason to terminate your employment contract. For example:
  - Work duties ends or are permanently reduced.
  - You are breaking the rules of the working place and the employer has already given you a warning.
- You can also terminate your employment contract yourself.
  - You have to follow the notice period. It is written in the employment contract or in the collective agreement.



### What can you do, if you get fired for no reason?

- Do not sign any papers or agreements which you do not understand.
- Contact your trade union or legal aid office for help before signing any paper.
- We can give you advise what to do, but we cannot file lawsuits or provide legal counsel in court.





### Discrimination at work

## Where do you get help if you experience discrimination?

- Talk about it at work with
  - supervisor or employer
  - employee representative or occupational safety and health representative
- If the discrimination continues, call us.
  - If your employer violates the law, we can intervene.

Telephone service of the OSH authority:

0295 016 620



## "Light entrepreneur"

#### "Light entrepreneur" 1/2

- "Light entrepreneur" usually means that you are self-employed and invoice the customer through an invoicing service company.
- When you work, you are either an employee or self-employed.
  - A self-employed person determines when, where and how they work.
  - An employee does not get to decide these matters, an employer does this for them.
  - Find out which one you are before you sign a contract!
- Sometimes a "light entrepreneurs" position is in fact the same as employees. Then they should get for example salary, overtime pay and annual holidays.



#### "Light entrepreneur" 2/2

- Your employer cannot
  - force you to start "light entrepreneurship" or to be self-employed.
  - change your employment to "light entrepreneurship" without your permission.
- More information at Vero.fi:
  - Working through an invoicing service company



### Useful web-links

#### Tyosuojelu.fi

#### Information about

- employment relationship
- work conditions
- occupational safety and health

In Finnish, Swedish and English







#### Guide: As a foreign employee in Finland

#### In languages:

- English
- Finnish
- Swedish

#### Coming soon:

- Estonian
- Russian
- Romanian
- Chinese
- Kurdish
- Hindu

- Ukrainian
- Vietnamese
- Thai
- Nepali
- Bosnian

Tyosuojelu.fi/publications

As a foreign employee in Finland



## Information about living in Finland: infoFinland.fi

#### In languages:

- Suomi
- Svenska
- English
- Русский
- Eesti keel
- Français

- Soomaali
- Español
- Türkçe
- 中文
- فارسى
- العربية



### If you suspect a crime, you can be in contact with

- You can report a crime to the police.
  - ➤ If the case goes to court, the Legal Aid Office can advise and help you.
- Victim Support: www.riku.fi
- Assistance system for victims of human trafficking: www.ihmiskauppa.fi



#### More helpful weblinks

#### **Pensions**

Finnish Centre for Pensions (Eläketurvakeskus) <u>Etk.fi</u>

#### **Taxes**

- Tax Administration (Verohallinto) <u>Vero.fi</u>
- Incomes Register <u>Vero.fi/tulorekisteri</u>

#### Right to work

- Finnish Immigration Service (Maahanmuuttovirasto) Migri.fi
- Customer bulletin: "If your employer has exploited you and you have a residence permit in Finland, you can apply for a new permit or certificate"

#### Finding a job

TE-services (TE-toimisto) <u>Te-palvelut.fi</u>

#### **Occupational accidents**

Finnish Workers' Compensation Center (Tapaturmavakuutuskeskus <u>Tvk.fi</u>, see page What to do when an occupational accident occurs



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#### This material is free to use

- Presentation: www.tyosuojelu.fi/live10
- Recording will be there in a few days.
- Feel free to share and show these wherever you wish! In a gathering, lesson, social media...



## Was this webinar useful for you?

- Please give us feedback!
- We will send you an email with a link to the poll.
- Chat will be open for 10 minutes after the webinar.



## Thank you!

